

## Next Business Day Service

D-Link has always been committed to providing a high level of service and support. We have extended our local services in the Nordic territory, in order to provide a fast and efficient 24 hr swapservice on Business Solution firewalls and wireless products and managed switches.

Thanks to our Next Business Day Service, we are able to offer all customers in the Nordic countries, a replacement unit no later than the following business day. After having received the replacement product, the customer has two weeks to replace and return the faulty unit.

The service is free of charge and valid during the warranty period for all products that qualify for this service and have been sold in Denmark, Finland, Norway and Sweden.

Reporting of faulty equipment is easily done on the following URL:

[www.dlink.se](http://www.dlink.se)

[www.dlink.no](http://www.dlink.no)

[www.dlink.dk](http://www.dlink.dk)

[www.dlink.fi](http://www.dlink.fi)

\* The product will be shipped from our service centre the same day under the condition that D-Link has received the failure report no later than 13.00 pm. In case of shortage of stock of the exact same configuration, D-Link will deliver a product with a similar or better configuration. In the Nordic region, the product will be delivered the following business day, with reservation for someless populated areas that cannot be reached within the correct time-frame. To these areas, the delivery time might be two to three days.

